

THE 2021 BOLTS CHEL CHALLENGE - EUROPE OFFICIAL RULES

- 1. NO PURCHASE NECESSARY TO ENTER OR WIN. THIS IS A CONTEST OF SKILL. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING.** The 2021 Bolts Chel Challenge - Europe (the “**Tournament**”) is an esports tournament for players of the *Electronic Arts NHL*® '21 video game on the PlayStation4 and PlayStation 5 (“**PlayStation**”) consoles (each, a “**Console**”).
2. The Tournament is sponsored by TBSE Esports, LLC (“**TBSE**”) and jointly administered by TBSE and Leagu gaming Systems Inc. (“**LG**”) (together, the “**Administrator**”).
3. Tournament is only offered in the following European countries: Sweden and Finland (the “**Tournament Area**”). Void outside the Tournament Area and where prohibited. IF ANY PLAYER (DEFINED BELOW) IS FOUND TO BE INELIGIBLE OR IS DISQUALIFIED AT ANY STAGE (DEFINED BELOW) OF THE TOURNAMENT HE OR SHE WILL NOT PROCEED TO THE NEXT ROUND OF THE TOURNAMENT AND, IF APPLICABLE, MAY BE REQUIRED TO RETURN ANY PRIZE AWARDED AND RECEIVED, OR ITS CASH EQUIVALENT, IN FULL WITHIN THIRTY (30) DAYS OF NOTIFICATION BY ADMINISTRATOR.
4. Tournament is subject to all federal, state, provincial, and local laws. Administrator shall be entitled to interpret these official rules (“**Official Rules**”) as needed — including but not limited to rules regarding registrations, game play or other deadlines, Finalist (defined below) or winner determination, prize restrictions, and eligibility — and all its decisions are final and binding in all Tournament-related matters. By participating, you (or your parent/guardian if you are a Minor (as defined below) irrevocably, fully and unconditionally agree to be bound by these Official Rules and the decisions of Administrator and waive any right to claim ambiguity in these Official Rules or any other Tournament-related advertising or materials.

GENERAL

5. The Tournament is intended to be held remotely. The Finals Event will be live streamed. Players who qualify for the Finals Event are required to record themselves and their consoles during gameplay and stream and/or transfer the file, as directed by Administrator. Moreover, each Player agrees to participate in, and cooperate with, TBSE in the creation and development of, content (including videos and other media) to support, advertise, and/or promote the Tournament. To that end, such Players shall provide reasonable cooperation, and take such steps as are reasonably necessary, in order to enable TBSE and/or its designees to hold, host, record, promote and distribute the Tournament as a material condition of participation. Players may be provided necessary equipment (e.g., web cameras) in connection with the foregoing.
6. Administration: LG is solely responsible for organizing and administering the Online Qualifier Round; TBSE is solely responsible for organizing and administering the Finals Event.

PRIVACY

7. Tournament is in no way sponsored, endorsed, or administered by, or associated with, the NHL Entities (defined below), Sony Interactive Entertainment, Inc. (“**Sony Interactive**”) or EA Sports, a division of Electronic Arts, Inc. (“**EA Sports**”). You are providing information to Administrator and not to Sony Interactive or EA Sports. The information you provide will only

be used for administration of the Tournament and as otherwise set forth in these Official Rules. Any questions that you have about this Tournament must be directed to Administrator and not to the NHL Entities, Sony Interactive or EA Sports.

8. LG collects the information necessary for it and TBSE to operate the Tournament at the time a Player registers his/her LG Account (defined below) and Game Account (below) and information collected from each Player will be shared with TBSE. Without limiting TBSE's and LG's rights under their respective Privacy Policies (below), TBSE and LG may use such information to contact a Player for matters and events related to the operation of this Tournament.
9. By participating in this Tournament, you agree to the terms of the following privacy policies below, which may be updated from time to time, and to the extent necessary under applicable law, consents to the sharing of personal data among TBSE and LG as described in these Official Rules:
 - a. **TBSE/Lightning:** Visit [HERE](#) to review TBSE/the Lightning's current privacy policy (the "TBSE Privacy Policy"); and
 - b. **LG:** Visit [HERE](#) to review LG's current privacy policy (the "LG Privacy Policy").

ELIGIBILITY

10. To be eligible, each player (a "Player") as of the date of registration and at all times during the Tournament, must:
 - a. Be at least sixteen (16) years old, a legal resident of the Tournament Area (above), and physically located in the Tournament Area;
 - b. Have an active PlayStation®Plus account ("**Game Account**") or access via PlayStation® Plus sharing;
 - c. Have access to a PlayStation Console;
 - d. Have a current LG account (a "**LG Account**") in good standing and access to the Internet;
 - e. Have access to a [Discord.com](#) account; and
 - f. Own or have access to an authorized copy of the EA SPORTS™ NHL®21 ("**NHL 21**") for the Console.
11. Players who are sixteen (16) years old or older and are minors under the laws in the jurisdictions of their residence (each, a "**Minor**"), must have consent of a parent or legal guardian and must be able to provide proof of consent acceptable to Administrator upon request. Any Minor Player that cannot furnish such proof of consent is subject to disqualification at any time during the Tournament. **Note: The age of majority may differ depending on where you live. It is your sole responsibility to determine whether you meet the age of majority where you live and to obtain and produce necessary consent to Administrator upon request.** In the event of any in-person activities (which are not presently scheduled or anticipated), Minor must be accompanied on prize travel by a parent or legal guardian (a "**Guardian**"). If the Minor wins a prize, that prize will be awarded in the name of such Player's Guardian.
12. Administrator recommends having a valid Twitch® handle and that each Player streams their Games for verification. Players' use of Twitch is subject to the Twitch terms and conditions

relating to service, data, and privacy ([Twitch Terms](#), [Twitch Privacy Notice](#)). For avoidance of doubt, Finalists are required to have a valid Twitch handle to live stream the Finals Event.

13. Your participation is subject to the applicable PlayStation® terms of service and privacy policy published by Sony Interactive. For more information, visit <https://www.playstation.com/country-selector/index.html> and select your country of residence.
14. Your participation is subject to the applicable Discord.com [terms of service](#) and [privacy policy](#) published by Discord.
15. There are no fees or service charges to create or maintain a LG Account, which you may create for free by visiting <https://www.leaguegaming.com/forums/index.php?login/login> and following the provided instructions. By participating, you agree to be bound by LG's [terms of service](#) (the "**LG Terms**") and the LG Privacy Policy (above) (collectively the "**LG Policies**").
16. Administrator reserves the right at any time during the Tournament to disqualify any Player or Finalist from further participation or eligibility for prizes, and/or to require the return of any prizes received, if Administrator determines, in its sole and absolute discretion, that such Player's or Finalist's LG Account has been suspended or is subject to suspension based on Player's or Finalist's violation of applicable LG Terms, including (a) providing false information or bypassing any age gate or similar restrictions to create a LG Account; (b) harassing other LG players and/or LG employees; or (c) engaging in suspected or confirmed fraud or unfair gameplay. You agree and acknowledge that such disqualification may be declared at any time during the Tournament, even if you have proceeded through one (1) or more matches (each a "**Match**") or Stages.
17. In addition, Administrator reserves the right in its absolute discretion to refuse registration or participation by any Player whom it reasonably believes is engaged in or has previously directed abusive, hateful, racist, threatening, harassing or other offensive conduct at other Players or persons, which conduct Administrator determines would reflect negatively on the proper operation or reputation of the Tournament or on the goodwill or reputation of any of the Released Parties (as defined below).
18. Employees, officers, and directors of TBSE, Tampa Bay Sports & Entertainment LLC ("**TBS Entertainment**"), Lightning Hockey LP ("**Lightning**"), Tampa Bay Arena, LLC ("**Tampa Bay Arena**"), VSG Enterprises LLC ("**VSGE**"), Vinik Sports Group LLC ("**VSG**"), LG, the National Hockey League ("**NHL**"), NHL Entities (as defined below), EA Sports, Sony Interactive, any other entity directly involved in the development or administration of the Tournament, and the members of their immediate families (defined as spouses, parents, siblings, and children) and households, are not eligible to participate or win. The term "**household**" includes all persons residing together (part-time or full-time) in a single residence, whether or not related.
19. Administrator reserves the right to require any Player (including any Finalist) to present proof that he or she meets (or continues to meet) all eligibility requirements above, to disqualify any such Player or Finalist who does not present adequate documentation, as determined by Administrator in its sole discretion and at any time during the Tournament.
20. The term "**NHL Entities**" means the NHL, NHL Enterprises, L.P., NHL Enterprises Canada, L.P., each NHL Enterprises B.V., NHL Interactive CyberEnterprises, LLC, National Hockey League Foundation, NHL Foundation, each of the member clubs of the NHL, and each of their respective subsidiaries or affiliated entities, including any entity which, now or in the future,

controls, is controlled by, or is under common control with the NHL or any of its member clubs, and the directors, officers, employees, partners, shareholders, owners and agents of the above entities.

ENGLISH LANGUAGE GAME PLAY

21. All Match play, including the Finals Event, will be hosted, conducted and broadcast in English and all Players are expected and required to have sufficient command of English to participate.

TOURNAMENT SCHEDULE

22. As described in greater detail below, the following dates will apply to the Tournament. All times in these Official Rules refer to Greenwich Mean Time (“GMT”) unless otherwise indicated. All dates, times, and locations are subject to change. If there is a change to the date, time and/or location of any Tournament Stage, Administrator will use reasonable efforts to notify all Players at least seventy-two (72) hours prior to the relevant event date. Administrator’s computer is the official time-keeping device for this Tournament.

Stage	Start Date	Start Time	End Date	End Time	Location
Registration Period	May 6, 2021	16:00 GMT	May 19, 2021	23:59 GMT	Online Only
Online Qualifier Round	May 22, 2021	12:00 GMT	May 23, 2021	23:59 GMT	Online Only
Finals Event	June 18, 2021	18:00 GMT	June 18, 2021		Online Only

PRIZES

23. First Prize (1): \$5,000.00 USD (cash or equivalent). Approximate Retail Value (“ARV”): \$5,000.00 USD.
24. Second Prize (1): \$1,500.00 USD (cash or equivalent). ARV: \$1,500.00 USD.
25. The likelihood of winning will depend on the skill of each Player and the number of Players registered to participate.

PRIZE RESTRICTIONS

26. All prize values referenced in these Official Rules shall be in USD.
27. All prize details shall be at TBSE’s sole discretion. Each prize consists only of those items specifically listed as part of the prize. Each Finalist and required Guardian (if any) assume sole responsibility for all expenses and incidental costs associated with the prize not explicitly outlined above, including without limitation, all applicable country, federal, provincial, state and local taxes (if any), VAT taxes or fees, surcharges, fees, and Internet access.
28. TBSE will furnish an Internal Revenue Service (“IRS”) Form 1042-S to a winner or Player for the ARV of the prize provided hereunder with an ARV of \$600 USD or greater for the year in which prize was won. Where applicable and as required by United States law, TBSE shall withhold and remit to the IRS a tax equal to 30% of the gross ARV on payments to the

foregoing winners/Players. Further, such winners/Players will be required to provide TBSE with IRS Form W-8 BEN. Winners will be required to provide TBSE with bank account information to receive a wire for the payment of prizes. All US and local tax reporting, including the filing of relevant tax returns, is the responsibility solely of the winning Players.

Svensk översättning:

TBSE kommer att tillhandahålla en Internal Revenue Service ("IRS") Form 1042-S till en Vinnare eller Spelare för Värde av Priset ges med ett Värde på 600 USD eller mer för det år då Priset vanns. I förekommande fall och i enlighet med vad som krävs av amerikansk lagstiftning, ska Sponsorn undanhålla och överlämna skatt som motsvarar 30 % av brutto-Värde vid betalningar till föregående Vinnare/Spelare. Vidare kommer sådana Vinnare/Spelare att behöva förse TBSE med IRS Form W-8 BEN. Vinnare kommer att behöva förse TBSE med bankkontouppgifter för att få en banköverföring av Prispengarna.

29. All cash prize values are listed in USD. Cash prizes will be paid directly to and in the name of the winners (or their Guardian, as applicable) and will not be paid to any third party, including but not limited to agencies, agents or representatives of winners.
30. Non-cash prizes or prize components are not exchangeable or redeemable for cash, may not be sold, bartered or auctioned, and must be accepted as awarded, without substitutions. The right to receive any prize is not transferrable. Any prize or portion thereof not used or accepted by any Finalist/winner is forfeited and no cash or substitute will be offered or permitted, unless required by law. Prizes may not be substituted except that TBSE in its discretion may substitute a prize, or portion thereof, with a prize or portion of equal or greater value if it deems necessary. Any such changes will be announced.
31. Prizes or prize components will be distributed to the winners within forty-five (45) days of verification by Administrator. Additional information regarding prize distribution may be provided to the Finalists/winners at the time of notification.
32. Prizes offered are provided "as is" with no warranty or guarantee either express or implied by Released Parties. Merchandise prize components (if any) carry no warranty other than that offered by manufacturer. Released Parties have neither made nor are responsible or liable for any warranty, representation, or guarantee, express or implied, in fact or in law, relative to any prize, including but not limited to its quality, mechanical condition or fitness for a particular purpose. Other restrictions apply. The Released Parties (defined below) are not responsible if any prize cannot be awarded due to cancellations, delays, or interruptions due to acts of god, acts of war, natural disasters, weather, public health emergencies (e.g., pandemics), or terrorism.

TO PARTICIPATE

33. Tournament will consist of three (3) stages (each a "**Stage**"), described in greater detail below:
 - a. **Stage I: Registration Period:** Eligible individuals may register to participate as Players during the Registration Period (below). Only the first 256 eligible Players to signup will be eligible to participate in the Tournament.
 - b. **Stage II: Online Qualifier Round:** Registered Players will compete in the Online Qualifier Round, a double elimination, best-of-one ("**BO1**") game ("**Game**") format.

Players will be randomly placed by Administrator into one (1) 64-player bracket. There will be four (4) 64-player brackets total. Each bracket will produce one (1) winner (together, the “**Finalists**”), who will proceed to the live final competition (the “**Finals Event**”).

- c. **Stage III: Finals Event.** A live Finals Event to determine the winners will be held online and live streamed via TBSE’s Twitch Channel, located at <https://www.twitch.tv/boltsgamingofficial>. The First and Second Prize winners will be determined based on the outcome of the Finals Event, which will be structured as a single elimination, best-of-three Games (“**BO3**”) competition.

Stage I: Registration Period

- 34. Registrations will be accepted beginning May 6, 2021 at 16:00 GMT and ending May 19, 2021 at 23:59 GMT (the “**Registration Period**”).
- 35. To register, visit <https://www.leaguegaming.com/boltsgaming> (the “**Tournament Page**”) and log into or create your LG Account. Then, follow the instructions to complete an official registration form with all required information, which may include your name, e-mail address, phone number, and age or date of birth and identify the Game Account you will be using in the Tournament (the “**Required Information**”). This is the only method of registration. Registrations will not be accepted via U.S. mail, e-mail, or any other method.
- 36. You must use the same Game Account and LG Account for all Tournament play. The use of any Game Account/LG Account other than the one identified in your registration form may result in your disqualification. By registering, you authorize Administrator to verify that your name is registered to the Game Account/LG Account listed on your registration form. If Administrator is unable to conclusively verify that the name of a Player matches the Game Account/LG Account used to register for the Tournament, that Player will be disqualified.
- 37. IMPORTANT: DATA RATES MAY APPLY TO USE OF MOBILE PHONE/DEVICE TO REGISTER. WIRELESS SERVICE MAY NOT BE AVAILABLE IN ALL AREAS.
- 38. All registrations must be completely submitted and received by Administrator no later than May 19, 2021 at 23:59 GMT. Proof of sending is not proof of receipt by Administrator. Administrator will not accept screen shots as proof of entry.
- 39. Limit one (1) registration per Player. Additional registrations received from or for any such Player thereafter will be subject to disqualification. Any use of robotic, repetitive, automatic, programmed, mechanical, script, macro, or any other automated means or similar entry methods or agents (including, but not limited to, contest-entry services or multiple or different e-mail addresses, or the submission of false contact information under multiple or different e-mail addresses, identities, registrations, accounts or logins) or any other devices or artifices to participate or encourage, directly or indirectly, multiple or false registrations are prohibited and suspected or detected registration method violations may void some or all registrations submitted by that Player, in Administrator’s sole discretion. No group registrations will be accepted.
- 40. Registrations must be associated with a valid LG Account and e-mail address for the Player. Administrator is not responsible for electronic communications that are undeliverable because of any form of active filtering of any kind or failure to enable device to receive “push” or other

notifications or settings that prevent receipt of "push" or other notifications. In the event of a dispute as to the identity or eligibility of a Finalist or winner based on a LG Account, the entry will be deemed made by the "**Authorized Account Holder**" of the LG Account used for entry. The Authorized Account Holder is the natural person who is assigned to the LG Account by LG. In the event of a dispute as to the identity of any Player, the potential Finalist or winner agrees to furnish requested documentation confirming his/her status as the Authorized Account Holder.

41. Players who fail to provide any Required Information may be disqualified without further notification by Administrator. Administrator is not responsible for registrations that are lost, misdirected, undelivered, garbled, distorted, truncated, incomplete, illegible, incorrect or late for any reason, and all such registrations are void. Administrator reserves the right in its sole discretion to disqualify any registration at any time that in its opinion does not comply with these Official Rules. Registrations become the property of Administrator and will not be returned or acknowledged.

Stage II: Online Qualifier Round

42. The Online Qualifier Round will begin on May 22, 2021 at 12:00 GMT, or within a reasonable time thereafter, and it will conclude when the four (4) Finalists are determined or May 23, 2021 at 23:59 GMT, whichever is earlier. Match play will be conducted for up to eight (8) hours each day and will not extend beyond May 23, 2021 at 23:59 GMT.
43. **Event Check-In:** At least one (1) hour prior for each series. To check-in, the Player will select the Match and click the green "Check-in" button on the Tournament Page. If the Game is played, that is also considered a "Check-in".
44. Players are solely responsible for checking the Tournament Page to determine the start time for each Match and acknowledge that Players may be required to play from May 22, 2021 through May 23, 2021, if necessary, based on the number of registered Players, to complete the Online Qualifier Round. Failure to timely check in and confirm participation in a scheduled Match (within fifteen (15) minutes after the scheduled start time of such Match) may result in that Player's forfeiture of the Match.
45. The initial brackets will be seeded on a random basis as determined by LG. Match play in the Online Qualifier Round will be double elimination, BO1 format, as follows:
 - a. All Players start in the top or winners' bracket ("**Winners' Bracket**"). When a Player loses for the first (1st) time, he or she will be moved to the lower bracket or losers' bracket ("**Losers' Bracket**"), where he or she will play Matches against other Players in the Losers' Bracket.
 - b. Upon any Player's second defeat during the Online Qualifying Round, that Player will be eliminated from the Tournament. Match play will continue in the Online Qualifier Round until two (2) Players remain in the Winners' Bracket and two (2) Players remain in the Losers' Bracket, or May 23, 2021 at 23:59 GMT, whichever occurs first. Subject to verification of eligibility, these four (4) remaining Players will be declared the Finalists and proceed to the Finals Event.
46. All Match play is subject to monitoring by Administrator. Only head-to-head matches played through the Online Qualifier Round will count towards a Player's qualification for the Final

Event. Matches that are not played through the Online Qualifier Round will not count towards a Player's qualification.

47. The procedures set out below in Match Procedures will apply to all Match play during the Online Qualifier Round except where otherwise noted.

Stage III: Finals Event

48. On June 18, 2021 at 18:00 GMT, the four (4) Finalists will compete in a **live** Finals Event competition which will be live streamed via TBSE's Twitch Channel, located at <https://www.twitch.tv/boltsgamingofficial>
49. The brackets for the Finals Event will be determined by Administrator in its sole discretion, and will not necessarily be based on the Finalists' standing at the end of the Online Qualifier Round.
50. Match play during the live Finals Event will be single elimination, BO3 Games. The procedures set out below in Match Procedures will apply to all Match play during the Finals Event except where otherwise noted.
51. Subject to verification of continued eligibility and compliance with these Official Rules, the top ranked Finalist at the conclusion of the Finals Event will be declared the First Prize winner, followed by the Second Prize winner.

MATCH PROCEDURES

52. All procedures and details below ("**Match Procedures**") are subject to change at the discretion of the Administrator. Any material changes to the Match Procedures will be communicated to each participating Player or Finalist, as applicable, and posted on the Tournament Page as early as possible.
53. By participating, you agree that all disputes will be resolved by the Administrator strictly in accordance with these Official Rules and any other rules and procedures put in place during each of the individual Stages and that such decisions shall be final, conclusive, and binding in all respects.

Equipment

54. PlayStation Consoles will be used exclusively during the Tournament, and all Matches must be played on PlayStation Consoles.
55. Except as set forth below, Players must use their own hardware, software, monitor, headset, and any other additional hardware/accessories for the full duration of all Matches during the Tournament.
56. In the event of equipment failure during any Game, the affected Player may stop the Game in progress to obtain a replacement. In that event, the Player must obtain a suitable replacement and resume Game play within five (5) minutes or will forfeit that Game.

Hosting Player and Game Settings

57. The hosting Player (“**Hosting Player**”) will be determined at random for each Match. The Hosting Player is responsible for ensuring the proper Game Settings (below) are in use before the Match begins. Failure to ensure Game Settings may result in forfeiture by the Hosting Player.
58. In any Match, if both Players agree, the lobby may be re-hosted by other Player, who then will become the Hosting Player.
59. The following settings (“**Game Settings**”) are to be used in all Match play during the Online Qualifier Round and Finals Event:
 - Game Mode: Online Versus
 - Difficulty: All-Star
 - Period Length: 4 minutes
 - Game Type: Competitive
 - Rules: Custom
 - Fighting: On
 - Penalties: On
 - Injuries: Off
 - Offsides: Delayed
 - Icing: Hybrid Icing
 - Tie Break: Continuous Overtime
 - Control Goalie in Shootout: On
 - Teams: Tampa Bay Lightning current roster
 - Music: Off
 - Announcers: Off
 - Position Lock: Off

In-Game Names/Avatars

60. Players are solely responsible for ensuring that their in-game names or avatars (“**Avatars**”) are (a) consistent with general standards of decency, (b) not derogatory to Administrator, (c) not profane or offensive, and (d) not infringing on any third-party proprietary or other rights. Players acknowledge and agree that Avatars shall be subject to change as required by Administrator in its discretion.

Apparel

61. All apparel worn by Finalists while on camera in connection with the Finals Event shall be subject to approval by Administrator in its sole discretion, to the extent permitted by applicable law. Further, Administrator may require that specific apparel be worn by Finalists on camera during the Finals Event. In such event, such apparel will be provided by Administrator. By participating, Finalists agree to wear such required apparel, if applicable.

Brand Sponsorship or Promotion

62. Finalists may not visibly or public display or promote any third-party brands during any Finals Event or other Tournament-related activities without prior approval by Administrator.

Confidentiality

63. Players acknowledge that they are prohibited from disclosing or otherwise communicating (either privately or publicly via social media or otherwise) information related to the Tournament results without Administrator's consent until after the final outcome of the Tournament has been made public and that they may be required to sign documentation to that effect as a condition of continued eligibility.

Connectivity and Readiness

64. Each Player is solely responsible for ensuring his or her readiness and ability to play his or her Match prior to the start of the Online Qualifier Round or individual Match, as applicable, including: (a) ensuring a stable Internet connection; (b) confirming his or her ability to connect to his or her Game Account; (c) possession and proper functioning of all hardware or other items required to play NHL 21 on his or her PS4 Console; and (d) timely check-in to and completion of, all Match play. Failure to do so may result in that Player's forfeiture of the relevant Match.
65. **Match Check-In:** You **must check in and confirm** your participation within fifteen (15) minutes after the scheduled start time of **each** Match. Failure to do so will result in automatic forfeiture of the Match. If both Players meet up and play their respective Game, this is considered a "Check-In".

Match Room Creation and Start

66. Upon creation of a match room (a "**Match Room**") for the two (2) Players in a Match, both Players must commence "Online Versus" play within fifteen (15) minutes. Failure to do so by either Player may result in his or her forfeiture of the Match in Administrator's sole discretion based on these Official Rules.

Administrative Assistance

67. During Match play, either Player can request assistance of the Tournament official ("**LG Admin**") via the official LG Discord ("**LG Discord**") under the "Help Desk" channel. To access this channel:
 - a. Point your browser to this discord invite: <https://discord.gg/UsnVpeN>
 - b. Login to discord and join the LG Discord
 - c. In the Discord channel groupings, look for the grouping titled "Bolts Gaming"
 - d. Under the "Bolts Gaming" grouping, look for the channel titled "Help Desk"
 - e. Post in this channel and an LG admin will assist you with your request

Disconnections and Pauses

68. If a Player is unwillingly disconnected from a Game, he or she will need to restart the Game and continue play from the remaining time left in the original Game. Five (5) additional "in-game" minutes will be added to the clock to compensate for the real minute of play in the third period.

For example: Player disconnects with 10 minutes left in the second period. Game is restarted. The entire FIRST period is played, followed by 15 in-games minutes of second period to

conclude the game.

For example: Player disconnects with 10 minutes left in the first period. Game is restarted. The entire FIRST and SECOND period is played, followed by 15 in-game minutes of third period to conclude the game.

For example: Player disconnects with 1 minute left in the third period. Game is restarted. The first five (5) in-game minutes of the first period are played to conclude the Game.

69. A Player may pause Game play (each, a **“Pause”**) no more than twice in any Game and no Pause shall last longer than thirty seconds (:30). In the event of a violation of this rule, the other Player should alert LG Admin to such violation via the LG Discord and Administrator will address the violation in accordance with the Rules and Violations section (below).

Bugs or Glitches

70. If a Player suspects that a bug or glitch (a **“Glitch”**) has affected Match play, the Players must complete the entire Match. After the Match has concluded, the affected Player or Players must use the LG Discord to notify the LG Admin of the Glitch and provide any related evidence or documentation of such Glitch (together the **“Glitch Report”**).
71. Based on its review of the Glitch Report, and subject to the Rules and Violations section (below), the LG Admin will decide whether or not the Match must be replayed and/or whether any violation occurred (such as abuse of such Glitch) that requires forfeiture or disqualification. The results of any Game or Match that is replayed in full thereafter will be final.
72. If any technical issues arise, Matches should be continued as normal by the Players once such issues are resolved; in the case of a server crash, difficulty in contacting the network or other unforeseen circumstances, it is the Player’s responsibility to contact the Administrator for assistance.

Match Result Reporting and Disputes

73. AT THE CONCLUSION OF THE MATCH, BOTH PLAYERS MUST CAPTURE SCREENSHOTS (**“SCREENSHOT”**) OF THE MATCH RESULT (**“MATCH RESULT”**) IN ORDER TO ADDRESS ANY DISPUTES. Failure to provide proof of the Match Result (defined below) on request may result in forfeiture by one or both Players.
74. The winning Player must manually enter the Match Result into the Tournament Page and the other Player then will have ten (10) minutes to dispute the Match Result. Failure to dispute the Match Result within ten (10) minutes signifies that Player’s confirmation of the Match Result. In the event of a dispute regarding the Match Result, the disputing Player should notify the LG Admin via LG Discord.

DISQUALIFICATION

75. The following procedure will apply in the event of disqualification in whole or in part:
 - a. Players: If a Player is disqualified for any reason before the start of the Online Qualifier Round, he or she will be eliminated from the pool of registered Players. If a Player is

disqualified after any brackets have been set, any such bracketed matches will be treated as “byes” or as forfeited in favor of the opposing Player.

- b. Finalists: If a Finalist is ineligible, declines or is unable to participate in the Finals Event or is otherwise disqualified and if time permits prior to the Finals Event, the Administrator may, but is not required to select an alternate Finalist (see below) from the remaining Players based on their standings at the end of the Online Qualifier Round.
 - c. Winner: If a winner is ineligible or disqualified for any reason, the Administrator will select an alternate winner from the remaining Finalist, or from the remaining Players based on their standings at the end of the Online Qualifier Round.
76. Administrator will notify any alternate Finalists or winners, who will be subject to all verification requirements and deadlines in these Official Rules (see Notification and Verification).
77. Administrator reserves the right to declare fewer than the stated number of Finalists in the event of an insufficient number of timely registered and eligible Players. All Matches during the Online Qualifier Round must be completed no later than May 23, 2021 at 23:59 GMT.

RULES AND VIOLATIONS

78. This section provides examples of potential violations of the Official Rules and their possible consequences. If a Player believes that his or her opponent has engaged in conducting violating this section or the Official Rules, he or she must alert Administrator as set forth below (see Reporting Violations). Failure to do so may result in waiver.

Prohibited Actions

79. The following actions are strictly prohibited during any Game and may result in disqualification from further participation in the Tournament and/or suspension of your LG Account:
- a. Using any form of external script;
 - b. Using bugs that change the Game or NHL 21 principle;
 - c. Using any third-party software that is not expressly allowed by the Game or NHL 21 publisher and that can give any Player an unfair advantage;
 - d. Using any communicative device;
 - e. Using any Game Account other than the one identified on your registration form, including guest accounts, to compete;
 - f. Not having an authorized and complete license or copy of NHL 21;
 - g. Engaging in any conduct that is designed or intended to give one Player a competitive advantage over another Player (“**Cheating**”). Cheating includes, without limitation:
 - i. Collusion or Match fixing, i.e., agreeing with one (1) or more other Players to disadvantage other Players;
 - ii. Hacking or modifying any Game or NHL 21;
 - iii. Using any prohibited class, team, weapon, item, or action during a Game;
 - iv. Spectating the monitor or live streams any opposing Players;
 - v. Using restricted hardware or equipment during any Game;
 - vi. Intentionally disconnecting from any Game prior to its official conclusion;
 - vii. Exploiting known in-game bugs, glitches, and unintended game or software features to disadvantage other Players; or
 - viii. Knowingly exploiting a Glitch (above) or other bug or glitch in the software.

Sanctions

80. If Administrator determines a Player has engaged in any of the following prohibited conduct, the Administrator in its sole discretion may caution (warn) or disqualify such Player:
- a. Shows dissent by word or action towards other Players or Administrator;
 - b. Uses insulting language and/or gestures towards other Players or Administrator;
 - c. Unsportsmanlike behavior during a Match;
 - d. Grieving/trolling;
 - e. Ghosting (i.e., watching video streams and/or listening to live coverage of Player's own Match while the Match is still in progress);
 - f. Spamming;
 - g. Misleading of live or online support admins, including any LG Admin; or
 - h. Any other actions or conduct that is detrimental to or incompatible with the brand standards of LG or TBSE.

Reporting Violations

81. For the activities referenced above in Prohibited Actions and Sanctions, violations must be reported to LG Admin via the Moderator Button, accompanied by video or photographic evidence, if available, or other documentation to validate the claim.
82. Administrator will address each claimed violation on a case-by-case basis. If Administrator concludes that a violation has occurred and depending on the nature and severity of the violation, Administrator will determine the appropriate penalty, which may include:
- a. A warning (first offenses only);
 - b. Forfeiture of current Game or Match by violating Player (the "**Violator**");
 - c. Immediate disqualification of Violator from the further participation in the Tournament and eligibility for prizes;
 - d. Disqualification of Violator from participating in future events or tournaments; and/or
 - e. Suspension of Violator's LG Account.
83. Administrator reserves the absolute right in its discretion to make determinations about intentional actions by Players used to gain an unintended advantage.
84. You agree that all such decisions by Administrator in enforcing these Official Rules, including the Match Procedures and Rules and Violations (above) are final and unappealable and will be executed without delay in Administrator's discretion.

NOTIFICATION AND VERIFICATION

85. Potential Finalists and winners will be notified as set forth below and may be required to present valid photo identification and/or to execute and return an affidavit or declaration of eligibility, liability waiver, publicity release (where legal), tax forms and/or other legal documents (collectively, the "**Verification Paperwork**") to Administrator as a condition of receiving any prize and, as applicable, continuing eligibility in the Tournament, as set forth below. Administrator in its sole discretion may allow for transmission of Verification Paperwork from any or all Finalists and/or winners via e-mail.

Finalist Deadlines

86. Administrator will contact each potential Finalist by telephone, e-mail and/or in game using the information supplied by Finalist at the time of registration on his or her LG Account. Each Player is solely responsible for ensuring that his or her LG Account reflects the up-to-date contact information.
87. Each Finalist must respond to Administrator within forty-eight (48) hours of initial notification and may be required (or if a Minor, his or her Guardian may be required) execute and return any required Verification Paperwork to Administrator within forty-eight (48) hours of initial notification. Finalists will receive instructions and information relating to streaming/equipment in connection with the Finals Event.
88. Alternate Finalists: If any potential Finalist (a) cannot be contacted directly by, or does not respond to, Administrator within the time stated above, (b) fails to satisfy any eligibility or verification requirement herein, (c) declines or is unable to participate in the live Finals Event, or (d) is otherwise determined to be ineligible, Administrator in its discretion may disqualify that Finalist and an alternate Finalist will be selected in accordance with previously described method (above) as soon as reasonably practicable after such disqualification.
89. Alternate Finalists are subject to all eligibility requirements and restrictions of these Official Rules and must respond to initial notification and provide any requested verification materials within deadlines above or by 17:00 GMT on May 31, 2021, whichever is earlier. If time permits, Administrator will attempt to verify up to four (4) alternate Finalists for any Finalist slot.
90. If Administrator cannot verify a Finalist after four (4) alternate attempts or there is not enough time remaining prior to the Finals Event to verify such Finalist, no further attempts will be made for such Finalist slot, and the number of Finalist slots will be reduced accordingly, and the corresponding Finalist prizes will not be awarded.

Winner Deadlines

91. Potential winners will be notified at the end of the Finals Event. Each potential winner must respond to initial notification within forty-eight (48) hours and may be required (or if a Minor, his or her Guardian may be required) to execute and return any additional required Verification Paperwork to Administrator within three (3) business days of notification.
92. If any potential winner (a) cannot be contacted directly by, or does not respond to, Administrator within the time stated above, (b) fails to satisfy any eligibility or verification requirement herein, (c) declines to accept the prize, or (d) is otherwise determined to be ineligible, Administrator in its discretion may disqualify that individual and an alternate winner will be determined from the remaining eligible Finalists in accordance with the previously described method (above) as soon as reasonably practicable after such disqualification.
93. Alternate winners: Alternate winners are subject to all eligibility requirements and restrictions of these Official Rules and must respond to initial notification and provide any requested Verification Paperwork within the deadlines above. If Administrator cannot verify any winner from remaining eligible Finalists, no further attempts will be made, and that prize will not be awarded.

94. Administrator may, in its sole discretion, post the verified Finalists' and/or winner's names on the Tournament Page and/or any of TBSE, the Lightning's and LG's respective websites, including <http://www.tampabaylightning.com> and <https://www.leaguegaming.com>, and on or in any of TBSE, the Lightning's and LG's respective social media pages or channels. Except as provided in these Official Rules or otherwise required by law, Administrator is not responsible for entering any correspondence or discussion regarding any Tournament results.
95. Upon fulfilling any prize, TBSE will be deemed to have awarded the prize to the Finalist/winner and such Finalist/winner assumes full responsibility for the prize.

PUBLICITY RELEASE

96. EXCEPT WHERE PROHIBITED BY LAW, PARTICIPATION IN THIS TOURNAMENT SHALL CONSTITUTE AND SIGNIFY YOUR AGREEMENT AND CONSENT THAT THE LIGHTNING, TBSE, LG, AND THEIR RESPECTIVE AFFILIATES, AGENTS, AFFILIATED THIRD PARTIES, AND/OR DESIGNEES MAY USE YOUR NAME, AVATAR, GAMER TAG, NICKNAME OR ALIAS, CITY, STATE, PROVINCE, COUNTRY, IMAGE OR LIKENESS, PHOTOGRAPHS, VOICES, OPINIONS, GAME FOOTAGE (INCLUDING, BUT NOT LIMITED TO, THAT FROM ANY MATCH THAT HAS BEEN LIVE STREAMED, BROADCAST, OR RECORDED), BIOGRAPHICAL INFORMATION AND/OR PRIZE INFORMATION IN CONNECTION WITH THE TOURNAMENT FOR PROMOTIONAL, ADVERTISING OR OTHER PURPOSES, WORLDWIDE, IN ANY AND ALL MEDIA NOW KNOWN OR HEREAFTER DEVELOPED, INCLUDING THE INTERNET, WORLDWIDE, WITHOUT LIMITATION AND WITHOUT FURTHER PAYMENT, NOTIFICATION, PERMISSION OR OTHER CONSIDERATION. Notwithstanding, if requested, Player will sign, (or if a Minor, will cause their Guardian to sign), any documentation required by TBSE to perfect or otherwise with respect to the foregoing consent.

Svensk översättning:

FÖRUTOM I DET FALL DET ÄR FÖRBJUDET ENLIGT LAG INNEBÄR OCH UTGÖR DELTAGANDE I DENNA TÄVLING (TOURNAMENT) GODKÄNNANDE AV OCH SAMTYCKE TILL LIGHTNING, TBSE, LG OCH DERAS RESPEKTIVE DOTTERBOLAGS, OMBUDS ELLER ANKNUTNA TREDJE PARTNERS, OCH DERAS UTSEDDA FÖRETRÄDARE ANVÄNDNING AV SPELARENS NAMN, AVATAR, GAMERTAGGAR, SMEKNAMN ELLER ALIAS, STAD, LÄN, LAND, AVBILD ELLER LIKANDE, BILD ELLER PORTRÄTT, FOTOGRAFIER, RÖSTER, ÅSIKTER SPELSEKVENSER (INKLUSIVE MEN INTE BEGRÄNSAT TILL MATCHER SOM STREAMATS LIVE, SÅNTS PÅ ANNAT SÄTT ELLER SPELATS IN), BIOGRAFISK INFORMATION OCH/ELLER PRISINFORMATION I SAMBAND MED TURNERINGEN I REKLAM- OCH MARKNADSFÖRINGSSYFTE, GLOBALT I SAMTLIGA MEDIAKANALER NU KÄNDA ELLER UTVECKLADE I FRAMTIDEN, INKLUSIVE VIA INTERNET, ÖVER HELA VÄRLDEN, UTAN BEGRÄNSNING OCH UTAN KRAV PÅ YTTERLIGARE BETALNING, UNDERRÄTTELSE, TILLSTÅND ELLER ANNAN HÄNSYN. Oaktat detta kommer Spelaren, på begäran, att underteckna (eller dess föräldrar/vårdnadshavare, om Spelaren är en minderårig, att underteckna) all dokumentation som krävs av Sponsorn för att fullborda föregående samtycke.

97. FURTHERMORE, PLAYERS UNDERSTAND THAT THE LIGHTNING, TBSE AND LG AND/OR THEIR RESPECTIVE AGENTS WILL RECORD VIDEO, PHOTOGRAPH AND OTHERWISE DOCUMENT ALL OR PART OF THE TOURNAMENT (“**FOOTAGE**”). PLAYER AGREES AND CONSENTS THAT, AS BETWEEN THE PARTIES, TBSE SHALL OWN THE

FOOTAGE AND ALL MATERIALS PROVIDED BY A PLAYER TO TBSE, LG AND/OR THEIR RESPECTIVE AGENTS IN CONNECTION WITH THE TOURNAMENT (“**SUBMISSIONS**”) INCLUDING COPYRIGHT, TRADEMARK AND OTHER PROPRIETARY RIGHTS ASSOCIATED THEREWITH, AND TBSE, ITS SUCCESSORS,, ASSIGNS AND LICENSEES SHALL HAVE THE RIGHT TO EDIT, EXPLOIT, ADAPT, SUBLICENSE, DISTRIBUTE, POST, CREATE DERIVATIVE WORKS FROM, COPY, STORE, OPERATE WITH COMPUTERS AND OTHER DATA PROCESSING EQUIPMENT (E.G. MOBILE PHONES, SMARTPHONES, TABLET PCS, E-PADS OR E-READERS), USE, OFFER AND DISTRIBUTE BY ALL MEANS OF TRANSMISSION (KNOWN OR UNKNOWN), MAKE PUBLICLY AVAILABLE VIA ALL MEANS USE THE FOOTAGE OR SUBMISSIONS, IN WHOLE OR IN PART, AND IN COMBINATION WITH OTHER MATERIALS, IN ANY MANNER, FOR ANY ADVERTISING, PROMOTIONAL, TRADE, COMMERCIAL OR OTHER PURPOSES IN ANY AND ALL MEDIA, NOW KNOWN OR HEREAFTER DEVELOPED, WORLDWIDE IN PERPETUITY AND, TO THE EXTENT ALLOWED UNDER THE APPLICABLE LAWS, WITHOUT FURTHER PAYMENT OR CONSIDERATION, NOTIFICATION OR PERMISSION. RELEASED PARTIES SHALL NOT INCUR ANY LIABILITY WHATSOEVER TO THE EXTENT RELEASED PARTIES CHOOSE TO REFRAIN FROM ANY EXPLOITATION OF THEIR RIGHTS HEREUNDER. Notwithstanding this paragraph, such Player may be required to sign an affidavit to confirm the foregoing.

Svensk översättning:

DÄRUTÖVER FÖRSTÅR SPELARE (PLAYERS) ATT LIGHTNING, TBSE OCH LG OCH/ELLER DERAS RESPEKTIVE REPRESENTANTER KOMMER ATT SPELA IN, FOTOGRAFERA OCH PÅ ANNAT SÄTT DOKUMENTERA DELAR AV ELLER HELA TURNERINGEN (“FILM- OCH BILDSEKVENSER”). SPELARE MEDGER OCH SAMTYCKER TILL ATT LIGHTNING, TBSE OCH/ELLER LG, MED HÅNSYN TILL FÖRHÅLLET MELLAN PARTERNA, SKA ÄGA FILM- OCH BILDSEKVENSERNA OCH ALLT MATERIAL SOM SPELAREN TILLHANDAHÅLLER TILL TBSE OCH/ELLER LG OCH/ELLER DERAS RESPEKTIVE OMBUD I SAMBAND MED TURNERINGEN (“INLÄMNINGAR”), INKLUSIVE UPPHOVSRÄTT, VARUMÄRKE OCH ANNAN TILLHÖRANDE ÄGANDERÄTT, OCH TBSE, DESS EFTERTRÄDARE, NYA ÄGARE OCH LICENSTAGARE, HAR RÄTT ATT REDIGERA, UTNYTTJA, ANPASSA, UNDERLICENSIERA, DISTRIBUERA, PUBLICERA, SKAPA DERIVATVERK FRÅN, KOPIERA, LAGRA HANTERA MED DATORER OCH ANNAN DATABEHANDLINGSUTRUSTNING (T.EX. MOBILTELEFONER, SMARTTELEFONER, SURFPLATTOR, SURFPLATTOR ELLER E-LÄSARE), ANVÄNDA, ERBJUDA OCH DISTRIBUERA MED ALLA ÖVERFÖRINGSMEDEL (KÄNDA ELLER OKÄNDA), GÖRA ALLMÄNT TILLGÄNGLIG MED ALLA MEDEL, ANVÄNDA FILMMATERIALET ELLER INLÄMNINGAR, HELT ELLER DELVIS, OCH I KOMBINATION MED ANNAT MATERIAL, OAVSETT TILLÄMPNING, FÖR ANNONSERING, REKLAM, HANDEL, KOMMERSIELLA ELLER ANDRA ÄNDAMÅL I ALLA MEDIA, NU KÄNDA ELLER HÄDANEFTER UTVECKLADE, ÖVER HELA VÄRLDEN I EVIGHET OCH, I DEN UTSTRÄCKNING SOM TILLÅTS ENLIGT TILLÄMPLIG LAG, UTAN YTTRE BETALNING ELLER ÖVERVÄGANDE, MEDDELANDE ELLER TILLSTÅND. RELEASED PARTIES SKA INTE ANSVARA FÖR SKADA MED ANLEDNING AV ATT DE VÄLJER ATT INTE UTNYTTJA SINA RÄTTIGHETER ENLIGT DESSA VILLKOR. Trots denna punkt kan sådan Spelare behöva underteckna den Edliga försäkran för att bekräfta det föregående.

98. Players will be required to acknowledge a publicity release, which grants to TBSE, LG and their affiliates, agents or affiliated third parties use of Player’s names, gamer tags, nicknames, image or likenesses, photographs, voices, opinions and/or city, state, province, country, game

footage (including but not limited to, that from any game that has been live streamed, broadcast, or recorded), biographical information and/or prize information in connection with the Tournament for promotional, advertising or other purposes in any media now known or hereafter devised including the internet, worldwide, without further payment or consideration, notice, review or approval.

Svensk översättning:

Spelare kommer att behöva underteckna ett samtyckesavtal, som ger TBSE, LG och deras dotterbolag, ombud eller anknutna tredje parter rätten att använda Spelarens namn, spelartaggar, smeknamn, bild eller porträtt, fotografier, röster, åsikter och/eller stad, delstat, provins, land, spelvideor (inklusive, men inte begränsat till, från spel som har streamats, sänts eller spelats in direkt), biografisk information och/eller prisinformation i samband med Turneringen för annonsering, reklam eller andra ändamål i media som nu är kända eller hädanefter utformade inklusive internet, över hela världen, utan vidare betalning eller övervägande, meddelande, granskning eller godkännande

99. Each Player will indemnify the Released Parties and any licensee of TBSE and/or LG against all claims, damages, liabilities, and expenses (including reasonable counsel fees and legal expenses) arising out of any breach of these terms.

Svensk översättning:

Alla Spelare kommer att hålla Friskrivna Parterna skadeslösa, och alla TBSE och/eller LG:s licenstagare mot alla anspråk, skadestånd, skulder och kostnader (inklusive rimliga arvoden och juridiska kostnader) till följd av brott mot dessa villkor.

LIMITATION OF LIABILITY; DISCLAIMER OF WARRANTIES; RELEASE; INDEMNIFICATION

100. The term “**Released Parties**” shall refer collectively to TBSE, the Lightning, LG, TBS Entertainment, Tampa Bay Arena, VSGE, VSG, JV Hockey Ventures LLC (“**JVHV**”), TBSE Enterprises LLC (“**TBSE Enterprises**”), Lightning Hockey GP LLC (“**Lightning GP**”), Tampa Bay Entertainment Properties, LLC (“**TBEP**”), Sony Interactive, EA Sports, NHL Entities, any other company involved in the development or administration of this Tournament, their respective parent companies, affiliates, subsidiaries, representatives, consultants, contractors, legal counsel, advertising, public relations, promotional, fulfillment and marketing agencies, franchisees, promoters, prize suppliers, website providers, web masters, and their respective officers, directors, employees, volunteers, representatives, agents and related persons.
101. By playing, accepting a prize or otherwise participating in the Tournament, you (or your Guardian if you are a Minor) agree that the Released Parties (above) are not responsible for: (a) any incorrect or inaccurate information, whether caused by Players, printing errors or by any of the equipment or programming associated with or utilized in the Tournament; (b) technical issues or failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or hardware, software or internet issues; (c) unauthorized human intervention in any part of the entry process or the Tournament; (d) technical or human error which may occur in the administration of the Tournament or the processing of game play or registrations; (e) play entered through the use of any robotic or automated device/computer program or any other non-human mechanism, entity, or device; (f) play in excess of the stated limits; (g) any technical or human error which may occur in the creation, submission, assignment or processing of games and/or leaderboards in the Tournament, including any

technical or human error in connection with any social media platforms, Tournament website and/or the hosting thereof; (h) plays, prize claims or notifications that are not received by the intended recipient due to transmission, technical, computer or human failures or error of any kind, including any plays, prize claims or notifications that are delayed, misdirected, or undelivered as a result of any failure or problem with the availability, functionality, operability or use of any network, server, ISP, website, computer, internet connection, hand-held mobile device, social media platform, or any other equipment or connection used in connection with the Tournament; (i) changes in a Player's (or if a minor, their parent/legal guardian's) information which affects the ability to contact such Player (or, where applicable, their parent/legal guardian); (j) typographical errors in Tournament promotional material; (k) cancellations and/or delays or any change by any company or any other persons providing any of components of the prize due to reasons beyond the control of any of the Released Parties; (l) any interruptions/postponement/cancellation of Tournament; (m) human error, incorrect or inaccurate transcription of Player information; (n) any technical malfunctions of the computer on-line system, computer dating mechanism, computer equipment, software, any social media platform, or internet service provider utilized by any of the Released Parties or by Player; (o) interruption or inability to access the Tournament, any Tournament-related web pages (including the Tournament Page), any social media platform, or any on-line service via the Internet due to hardware or software compatibility problems; (p) any damage to Player's (or any third party's) computer and/or its contents related to or resulting from any part of the Tournament; (q) any lost/delayed data transmissions, omissions, interruptions, defects; and/or (r) any other errors or malfunctions, even if caused by the negligence of any one or more of the Released Parties. **For clarity, the foregoing will not apply to you to the extent due to Administrator's gross negligence or willful misconduct or to the extent resulting in a Player's bodily injury or to the extent otherwise permitted by law.**

Svensk översättning:

Utan att begränsa något som anges ovan i dessa Officiella regler, så är Friskrivna Parterna och deras ombud inte ansvariga för (a) inkorrekt eller felaktig information, oavsett om den orsakas av Spelare, tryckfel eller av utrustning eller programmering som är associerad med eller används i Turneringen, (b) tekniska problem eller fel av något slag, inklusive men inte begränsat till funktionsstörningar, avbrott eller störningar i telefonlinjer eller maskinvara, programvara eller internetproblem, (c) obehörig mänsklig intervention i någon del av anmälningsprocessen eller Turneringen, (d) tekniska eller mänskliga fel som kan uppstå vid administrationen av Turneringen eller behandlingen av spel eller registreringar, (e) spel med en robotenhet eller automatiserad enhet/datorprogram eller någon annan icke-mänsklig mekanism, entitet eller enhet, (f) spel som överskrider de angivna gränserna, (g) tekniska eller mänskliga fel som kan uppstå vid skapande, inlämnande, tilldelning eller bearbetning av spel och/eller ledartavlor i Turneringen, inklusive tekniska eller mänskliga fel i samband med sociala medieplattformar, Turneringswebbplats och/eller driften av detta, (h) spel, Prisanspråk eller meddelanden som inte mottas av den avsedda mottagaren på grund av överförings-, teknik-, datorfel eller mänskliga fel eller fel av något annat slag, inklusive spel, Prisanspråk eller meddelanden som är försenade, felsända eller som inte levereras till följd av eventuella fel eller problem med tillgänglighet, funktionalitet, användbarhet eller användning av nätverk, servrar, ISP, webbplats, dator, internetanslutning, handhållen mobil enhet, plattform för sociala medier eller annan utrustning eller anslutning som används i Turneringen; (i) förändringar i en Spelares (eller dennes förälders/vårdnadshavares om Spelaren är en minderårig) information som påverkar möjligheten att kontakta en sådan Spelare (eller, i tillämpliga fall, deras förälder/vårdnadshavare), (j) typografiska fel i Turneringsreklam, (k) avbokningar och/eller förseningar eller förändringar av något företag eller någon annan person som tillhandahåller

någon av komponenterna i Priset på grund av skäl som ligger utanför någon av de Friskrivna Parterna kontroll; (l) eventuellt avbrott/uppskjutning/avbokning av Turneringen, (m) mänskligt fel, inkorrekt eller felaktig transkription av spelarinformation, (n) tekniska fel i datorns online-system, dateringsmekanism, datorutrustning, programvara, någon social medieplattform eller internetleverantör som används av någon av de Friskrivna Parterna eller av Spelaren, (o) avbrott eller oförmåga att komma åt Turneringen, Turneringsrelaterade webbsidor (inklusive Turneringswebbplatsen), någon social medieplattform eller någon onlinetjänst via Internet på grund av problem med maskinvara eller programvara, (p) eventuell skada på Spelarens (eller tredje parts) dator och/eller dess innehåll relaterat till eller till följd av någon del av Turneringen, (q) förlorade/fördröjda dataöverföringar, utelämnanden, avbrott, defekter, och/eller (r) andra fel eller funktionsstörningar, även om de orsakas av vårdslöshet från någon eller flera av de Friskrivna Parterna. För tydlighetens skull kommer det ovanstående inte att gälla i den europeiska regionen i den utsträckningen Sponsorn och/eller EA gör sig skyldig till grov vårdslöshet eller uppsåtlig försummelse eller i den utsträckning som det resulterar i en Spelares kroppsskada eller dödsfall. **Gäller inte ovanstående gentemot dig såtillvida det orsakats av en Administratör genom grov oaktsamhet eller med uppsåt eller såtillvida det orsakat en spelare personskada eller i den utsträckning begränsningarna inte tillåts enligt lag.**

- 102.** RELEASED PARTIES EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND (WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE), INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. RELEASED PARTIES SHALL NOT BE LIABLE OR RESPONSIBLE FOR THOSE GUARANTEES OR WARRANTIES MADE OR OFFERED BY ADVERTISERS, PARTNERS, MANUFACTURERS OR SUPPLIERS, INCLUDING THOSE RELATED TO ANY PRIZE, PROVIDED THAT NO MEMBER OF THE RELEASED PARTIES ACTED INTENTIONALLY OR WITH GROSS NEGLIGENCE. UNDER NO CIRCUMSTANCES SHALL RELEASED PARTIES BE HELD RESPONSIBLE OR LIABLE FOR YOUR USE OF THE INFORMATION AND/OR PRODUCTS PROVIDED AND/OR MADE AVAILABLE THROUGH THE TOURNAMENT OR FOR ERRORS OR ANOMALIES RESULTING IN THE UNINTENDED OR ERRONEOUS PARTICIPATION, AWARD OF ANY PRIZE OR OTHER BENEFITS UNDER THESE OFFICIAL RULES, PROVIDED THAT NO MEMBER OF THE RELEASED PARTIES ACTED INTENTIONALLY OR WITH GROSS NEGLIGENCE. RELEASED PARTIES OFFER NO ASSURANCES, GUARANTEES OR WARRANTIES THAT THE TOURNAMENT OR RELATED WEBSITES WILL BE UNINTERRUPTED OR ERROR-FREE AND DO NOT GUARANTEE THE ACCURACY OR RELIABILITY OF ANY INFORMATION OBTAINED THROUGH THE TOURNAMENT.

Svensk översättning:

DE S.K. RELEASED PARTIES FRÅNSÄGER SIG UTTRYCKLIGEN ALLA GARANTIER (UTTRYCKTA ELLER UNDERFÖRSTÅDDA, LAG ELLER I ÖVRIGT), INKLUSIVE MEN INTE BEGRÄNSAT TILL UNDERFÖRSTÅDDA GARANTIER KRING SÄLJBARHET, LÄMPLIGHET FÖR NÅGOT SPECIFIKT ÄNDAMÅL OCH GARANTIER EMOT IMMATERIALRÄTTSLIGA INTRÅNG. S.K. RELEASED PARTIES SKA INTE HÅLLAS ANSVARIGA ELLER VARA SKADESTÅNDSSKYLDIGA FÖR DE GARANTIER SOM LÄMNATS AV ANNONSÖRER, SAMARBETSPARTNERS, TILLVERKARE ELLER LEVERANTÖRER, DÄRIBLAND DE SOM ÄR RELATERADE TILL NÅGOT PRIS, UNDER FÖRUTSÄTTNING ATT INGEN AV DE S.K. RELEASED PARTIES AGERAT AVSIKTLIGT ELLER GROVT OAKSTAMT. INTE UNDER NÅGRA OMSTÄNDIGHETER SKA S.K. RELEASED PARTIES HÅLLAS ANSVARIGA ELLER VARA SKADESTÅNDSSKYLDIGA MED ANLEDNING AV DIN ANVÄNDNING AV

INFORMATION OCH/ELLER PRODUKTER SOM TILLGÄNGGJORTS UNDER TURNERINGEN ELLER FÖR FEL ELLER AVVIKELSER SOM FÅR FELAKTIGT ELLER OAVSIKTLIGT DELTAGANDE SOM FÖLJD, UTGIVANDET AV NÅGOT PRIS ELLER ANDRA FÖRMÅNER ENLIGT DESSA OFFICIELLA REGLER (OFFICIAL RULES) UNDER FÖRUTSÄTTNING ATT INGEN AV DE S.K. RELEASED PARTIES AGERADE FÖRSUMLIGT GENOM OAKTSAMHET ELLER UPPSÅTLIGEN. S.K. RELEASED PARTIES UTFÄSTER INTE NÅGRA SÄKERHETER ELLER GARANTIER ATT TURNERINGEN ELLER RELATERADE WEBBPLATSER KOMMER ATT KUNNA TILLHANDAHÅLLAS UTAN AVBROTT ELLER FELFRITT OCH GARANTERAR INTE RIKTIGHETEN ELLER PÅLITLIGHETEN AV UPPGIFTER SOM TILLHANDAHÅLLS UNDER TURNERINGEN.

- 103.** By playing, accepting a prize or otherwise participating in the Tournament, Players (or Player's Guardian if a Minor) agree to release, indemnify, defend, and hold each of the Released Parties harmless from any and all liability for any loss, harm, damage, injury, cost or expense of any nature whatsoever (including reasonable attorneys' fees) (collectively, "**Losses**") which may occur in connection with a breach or alleged breach of any representations, warranties or agreements of Player hereunder. Each Player agrees to release, indemnify, defend and hold harmless each of the Released Parties from any and all Losses which may occur in connection with a culpable action of the Player to the detriment of one of the Released Parties. By participating in this Tournament, Player agrees that the Released Parties will not be responsible or liable for any damages, or losses of any kind (other than personal injury or death), including direct, indirect, incidental, consequential, or punitive damages to persons or to property arising out of access to and use of any website associated with this Tournament or the downloading from and/or printing material downloaded from such site, however provided that no member of the Released Parties acted intentionally or with gross negligence.

Svenskt översättning:

Genom att delta i denna Turnering, accepterar Spelarna (eller om de är minderåriga, deras föräldrar/vårdnadshavare) att friskriva, gottgöra och hålla varje Friskrivna Parterna från vilket som helst ansvar för förlust, skada, personskada, kostnad eller utgift av vilken typ som helst (inklusive rimliga advokatarvoden) (tillsammans "Förluster") som kan uppstå i samband med ett brott mot eller påstådd överträdelse av några utfästelser, garantier eller avtal av Spelaren nedan. Varje Spelare samtycker till att friskriva, gottgöra och hålla var och en av de Friskrivna Parterna skadeslösa från alla förluster som kan inträffa i samband med en vårdslös handling av Spelaren som är till nackdel för en av de Friskrivna Parterna. Genom att delta i denna Turnering samtycker Spelaren till att de Friskrivna Parterna inte är ansvariga för skador eller förluster av något slag (annat än personskada eller dödsfall), inklusive direkta förluster, indirekta förluster, oavsiktliga förluster, följdförluster eller vite som orsakas personer eller egendom som härrör från åtkomst till och användning av någon webbplats som är associerad med denna Turnering eller nedladdning från och/eller utskrift av material som laddats ner från sådan webbplats, dock förutsatt att ingen medlem av de Friskrivna Parterna agerade avsiktligt eller med grov vårdslöshet.

- 104.** If, for any reason, any individual's entry is confirmed to have been erroneously deleted, lost, or otherwise destroyed or corrupted, that individual's sole remedy is another entry, if it is possible.
- 105.** EXCEPT WHERE PROHIBITED BY LAW, BY PLAYING, ACCEPTING A PRIZE OR OTHERWISE PARTICIPATING IN THE TOURNAMENT, YOU (OR YOUR GUARDIAN IF YOU ARE A MINOR) FURTHER AGREE THAT (A) ALL CLAIMS, JUDGMENTS AND

AWARDS SHALL BE LIMITED TO ACTUAL OUT-OF-POCKET COSTS INCURRED, INCLUDING COSTS ASSOCIATED WITH ENTERING THE TOURNAMENT, BUT IN NO EVENT ATTORNEYS' FEES; AND (B) UNDER NO CIRCUMSTANCES WILL YOU BE PERMITTED TO OBTAIN ANY AWARD FOR, AND YOU (OR YOUR PARENT/GUARDIAN IF YOU ARE A MINOR) HEREBY WAIVE ALL RIGHTS TO CLAIM, ANY DAMAGES WHATSOEVER, INCLUDING DIRECT, INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ANY RIGHTS TO HAVE DAMAGES MULTIPLIED OR OTHERWISE INCREASED AND ANY DAMAGES OTHER THAN ACTUAL OUT-OF-POCKET COSTS DESCRIBED ABOVE.

Svenskt översättning:

GENOM ATT SPELA, ACCEPTERA ETT PRIS ELLER PÅ ANNAT SÄTT DELTA I TURNERINGEN, GODTAR DU (ELLER DIN FÖRÄLDER/FÖRMYNDARE OM DU ÄR MINDERÅRIG) ATT (A) ALLA KRAV OCH SKADESTÅND SKALL BEGRÄNSAS TILL FAKTISKA KOSTNADER, INKLUSIVE KOSTNADER SOM ÄR HÄNFÖRLIGA TILL DELTAGANDE I TURNERINGEN, MEN INTE UNDER NÅGRA OMSTÄNDIGHETER KOSTNADER FÖR LEGALA OMBUD, OCH (B) INTE UNDER NÅGRA OMSTÄNDIGHETER KOMMER DU TILLDÖMAS SKADESTÅND FÖR, OCH DU (OCH DIN FÖRÄLDER/FÖRMYNDARE OM DU ÄR MINDERÅRIG) AVSÄGER DIG HÄRMED RÄTTEN, TILL KRAV OCH SKADESTÅND, DIREKTA ELLER INDIREKTA, SOM GÅR UTÖVER VAD SOM ANGES OVAN.

MISCELLANEOUS

- 106.** Administrator reserves the right to cancel, suspend or terminate this Tournament, or any part thereof, if Administrator determines, in its sole discretion, that the security, administration, fairness and/or operation of the Tournament has been corrupted or impaired by any non-authorized intervention, network failure, information storage failure, telecommunications failure, regularly-scheduled maintenance, malfunction, or any other cause beyond Administrator's control. In such an event, Administrator will post notice of same at the Tournament Page and, in its discretion, void any suspect registrations or plays and (a) modify or suspend the Tournament to address the impairment and then resume the Tournament in a manner that best conforms to the spirit of these Official Rules; or (b) select the Finalists or winners from all non-suspect registrations received prior to the suspension, cancellation or termination of the Tournament in accordance with the above selection criteria or in such other manner as Administrator, in its sole discretion, deems fair and appropriate under the circumstances.
- 107.** Administrator reserves the right to disqualify any individual from further participation in the Tournament if Administrator concludes, in its sole discretion, that such person (a) has attempted to tamper with the entry process or other any operation of the Tournament, (b) has exploited or attempted to exploit a bug or glitch in the software; (c) has caused another Player to be dropped or disconnected during Match play; (d) has repeatedly disregarded or has attempted to circumvent these Official Rules, or (e) has acted towards Administrator or any other Player or other participant in an unfair, inequitable, deliberately annoying, threatening, disrupting or harassing manner. Tampering includes attempting to register or participate more than the number of times permitted herein, including by using any prohibited device or method.
- 108.** Any failure by Administrator to enforce any of these Official Rules shall not constitute a waiver of such Official Rules. Any failure by Administrator to comply with any provision of these

Official Rules due to an act of God, hurricane, war, fire, riot, earthquake, terrorism, pandemic, epidemic, act of public enemies, actions of governmental authorities outside of Administrator's control (excepting compliance with applicable codes and regulations), or other "force majeure" event will not be considered a breach of these Official Rules.

- 109.** ANY ATTEMPT BY ANY INDIVIDUAL TO DEFRAUD, TAMPER WITH, OR DELIBERATELY UNDERMINE, THE LEGITIMATE OPERATION OF THE TOURNAMENT MAY BE A VIOLATION OF CRIMINAL AND/OR CIVIL LAWS AND ADMINISTRATOR RESERVES THE RIGHT TO PURSUE ANY AVAILABLE DAMAGES OR REMEDIES AGAINST SUCH INDIVIDUAL AND/OR REFER SUCH MATTERS TO LAW ENFORCEMENT FOR PROSECUTION TO THE FULLEST EXTENT PERMITTED BY LAW.

Svensk översättning:

ALLA FÖRSÖK AV EN DELTAGARE ATT BEDRA, ELLER MEDVETET UNDERMINERA ELLER MOTARBETA, TURNERINGENS GENOMFÖRANDE KAN MEDFÖRA STRAFF- OCH/ELLER CIVILRÄTTSLIGT ANSVAR OCH ADMINSTRATÖRERNA FÖRBEHÅLLER SIG RÄTTEN ATT VÄCKA TALAN MOT OCH/ELLER POLISANMÅLA DELTAGARE SOM FÖRETAR SÅDANA HANDLINGAR.

- 110.** YOU ARE NOT A FINALIST OR WINNER OF ANY PRIZE UNLESS AND UNTIL YOUR ELIGIBILITY HAS BEEN VERIFIED AND YOU HAVE BEEN NOTIFIED THAT VERIFICATION IS COMPLETE, REGARDLESS OF WHAT THE GAME PLAY MAY INDICATE. All activity arising out of and relating to the Tournament, including any reference to the status of any person as a "Finalist" or "winner" is subject to verification and/or auditing for compliance with the Official Rules. If Administrator determines, in its sole discretion, that verification or auditing activity evidences non-compliance of an entry and/or Player with the Official Rules, Administrator reserves the right to disqualify such entry and/or Player from the Tournament and any prize at any time. Administrator reserves the right to conduct a background check on any or all potential Finalists/winners and to disqualify any individual based on such background check if Administrator determines in its sole discretion that awarding a prize to any such individual might reflect negatively on the Lightning, TBSE or LG. Each Player (or his or her parent/legal guardian, if a Minor) agrees to cooperate with Administrator and its representatives in connection with all verification, auditing and/or background check activities.
- 111.** Administrator reserves the right to correct typographical, printing or clerical errors in any Tournament-related materials. No more than the stated number of Finalists and winners will be selected. If production, technical, seeding, programming or any other reasons cause more than the stated number of prizes as set forth in these Official Rules to be available and/or claimed, Administrator reserves the right to select only the stated number of Finalists and winners as applicable from among all legitimate, un-awarded, eligible Finalist and/or winner claims in accordance with the previously described selection method or as it deems fair under the circumstances.

DISPUTES

- 112.** Except where prohibited by law, you (or your parent/guardian if you are a Minor) expressly agree that all issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of the Players or other participants or Released Parties in connection with the Tournament, shall be governed by

Florida law, without giving effect to any choice of law rules that would cause the application of the laws of any jurisdiction other than Florida.

Svensk översättning:

Förutom om förbudet enligt lag godtar du uttryckligen (eller din förälder/förmyndare om du är minderåriga) att, alla frågor om giltigheten, tolkningen eller tillämpbarheten av dessa officiella regler (Official Rules), eller rättigheterna och skyldigheterna för spelare (Players) eller andra deltagare eller de s.k. Released Parties i samband med Turneringen ska omfattas av Floridas lagstiftning utan hänsyn till lagar eller regler om lagval som skulle innebära tillämpning av lagar av andra jurisdiktioner än Florida.

- 113. Arbitration:** Except where prohibited by law, by playing, accepting a prize or otherwise participating in the Tournament, you (or your parent/guardian if you are a Minor) expressly agree that (a) any and all disputes and causes of action arising out of or connected with this Tournament, or prize awarded, shall be resolved exclusively by final and binding arbitration administered by the American Arbitration Association (“AAA”) in accordance with its Commercial Arbitration Rules and in Tampa, Florida; and (b) judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

Svensk översättning:

Skiljedom: Förutom om förbudet enligt lag godtar du uttryckligen (eller din förälder/förmyndare om du är minderåriga) att (a) alla tvister som uppstår i anledning av denna turnering eller utdelade priser ska avgöras slutligt genom skiljedom och administreras av American Arbitration Association i enlighet med dess Commercial Arbitration Rules i Tampa, Florida och att skiljenämndens dom får verkställas i alla domstolar som har jurisdiktion däröver.

- 114.** Except where prohibited by law, by playing, accepting a prize or otherwise participating in the Tournament, you (or your Guardian if you are a Minor) expressly (a) agree that any legal proceedings arising out of or relating in any way to this Tournament or these Official Rules shall be brought only in the federal or state courts located in Hillsborough County, Florida, and (b) consent to the mandatory and exclusive jurisdiction in such courts with respect to any such legal proceedings.

Svensk översättning:

Förutom om förbudet enligt lag godtar att Genom att spela, acceptera ett pris eller på annat sätt delta i turneringen godtar du (eller din förälder/förmyndare om du är minderårig) (a) att tvister som uppstår i anledning av denna turnering eller dessa officiella regler ska väckas vid federala eller statliga domstolar i Hillsborough County, Florida och (b) att dessa domstolar ska ha exklusiv kompetens med hänsyn till sådana tvister.

- 115.** In the event of any discrepancy or inconsistency between any terms or conditions of these Official Rules and any disclosures or other statements contained in any other Tournament-related materials, including but not limited to the Tournament entry forms, or point of sale, television, print, mobile or online advertising, the terms and conditions of these Official Rules shall prevail, govern and control. If any provision of these Official Rules is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in

effect and be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

TRADEMARKS

116. NHL Entities, EA Sports and Sony Interactive are not sponsors or endorsers of this Tournament or of Administrator. Any third-party trademarks mentioned herein are the property of their respective trademark owners and the use or mention of any such third-party trademarks in these Official Rules or in the Tournament is solely for descriptive purposes and shall in no way imply an endorsement or sponsorship of the Tournament. Tampa Bay Lightning trademarks, service marks and copyrights are proprietary to the Tampa Bay Lightning. NHL is a registered trademark of the National Hockey League. All NHL logos and marks and NHL team logos and marks are the property of the NHL and its teams. All rights reserved.

WINNERS' LIST/OFFICIAL RULES

117. For a copy of the Official Rules or the final Winners' List, visit the Tournament Page or mail a SASE to: 2021 Bolts Chel Challenge – Europe, 401 Channelside Drive, Tampa, FL 33602, specifying either “Winners' List” or “Official Rules.” Winners' List will be available after July 19, 2021.

118. Administrator: TBSE (Sponsor) and LG.